TRUXPRESS RAPID RESPONSE SMALL BATCH PROGRAM

The TruXpress Rapid Response Small Batch Program is TCI's response to our ever increasing need for speed, efficiency, and immediacy. Our manufacturing facility that was created exclusively for small batch and custom match powder coat orders, includes multiple lines that can process batches as small as 55 pounds. This allows us to deliver the fastest turnaround times in the industry.

Our investment in the TruXpress infrastructure ensures that we can provide rapid, high quality, and accurate service that consistently meets your lead times.

The TruXpress service is available for all solid colors, super durables, AAMA 2603, 2604 and 2605 colors, as well as most textures, wrinkles, peels and many metallic coatings.

For more information or to inquire about a custom color match, contact customer service at 800-533-9067 or customerservice@tcipowder.com.

TCI Powder Coatings PO Box 13; 734 Dixon Drive Ellaville, GA 31806 Phone: 800.533.9067 Fax: 800.265-0404

www.tcipowder.com

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TruXpress is available for the following products and surface finishes:

- All solid colors
- Superdurable powder coatings
- Standard peels
- Standard mico textures
- Standard wrinkles
- Many metallic coatings

TruXpress will match to a color tolerance of 1.0 DE and within a gloss spec of plus or minus 5%.

Exceptions are multi-color, bonded powder coatings, some metallics and difficult to match colors.

Packaging minimum for TruXpress custom color matching service is 55 lbs.

Because of the requirements for sampling and processing powder coating products and the strict procedures required to ensure quality, it is rarely possible to produce a custom product and achieve the exact quantity that is ordered. We strive to ensure that we do not fall short of the quantity ordered and will often have a modest amount of additional material available at the end of the production process. Because of the custom nature of the product, for orders of 330 lbs or less we ask that our customers accept up to 20% above the amount ordered if processing has resulted in additional material. For a one box order this amounts to only 11 lbs. For 6 boxes this amount may be one additional box. For orders larger than this it is our policy to ship up to 10% above the order quantity if an overage occurs.